From: <u>Don Edgington</u>
To: <u>Haley Solberg</u>

Cc: globodox; Moore, Gary; Angela Harbin; Brescia, Nicolas

 Subject:
 RE: [EXT]Atmos Claim # 200029417.ATMOS

 Date:
 Friday, March 1, 2019 11:51:52 AM

Attachments: image001.png

image002.png

Yes.

We've received the claim and I approved it for payment.

A couple of questions, however, for you:

- 1. The work was conducted for the USEPA and the strike occurred in November 2018. Why so long for the claim to be forwarded to us?
- 2. We excavated some drainage ditches, backfilled and restored these areas with sod. Your folks immediately thrashed these areas (see photos). What avenues do we have for your firm to resolve this damage?

Please forward these questions and the attached photos to the appropriate Atmos representative, Thanks,

Don Edgington

From: Haley Solberg haley.solberg@theclaimscenter.com

Sent: Friday, March 01, 2019 11:42 AM
To: Don Edgington <d.edgington@erllc.com>
Cc: globodox <globodox@jnrcollects.com>
Subject: [EXT]Atmos Claim # 200029417.ATMOS

CAUTION This email originates from a source outside the company. Please use caution when opening attachments, clicking on links, or following the senders request.

Good Morning,

We are the claims center for Atmos Energy. We received a claim into our office for a gas service that was hit on 11/28/18 at (b) (6) LEONARD, TX.

Would you be the best person to contact in regards to this claim? Thank You,

Haley Solberg

Claims Represenative

Phone: 866-233-0353 Ext. 2450

Fax: 866-233-9627

3300 Fernbrook Lane North, Suite 180 Plymouth, MN 55447



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